### **DESIGNED FOR EASY CARE AND CLEANING**

- All Hunter Douglas products are made for a lifetime of wear-resistant, trouble-free performance.
- Many shade fabrics are specially treated to repel dust and dirt.
- Aluminum horizontal blinds are treated with Dust Shield<sup>™</sup>, an anti-static paint additive that inhibits dust build-up.
- Detailed cleaning instructions are included with every Hunter Douglas window fashion.
- See the Care and Cleaning Chart on the last two pages for additional care and maintenance recommendations for most Hunter Douglas window fashions.

#### RECOMMENDED CLEANING METHODS

- **Dusting.** Regular light dusting maintains a like-new appearance of most blinds, shades, shadings, sheers, shutters and window panels.
- Vacuuming. For deeper cleaning, vacuum gently with a brush attachment of any vacuum cleaner. Most products may be vacuumed using a vertical stroke; however, do not use a brush attachment with Luminette® or Park Lane® Privacy Sheers.
- Compressed air or hair dryer (non-heat setting). Use to blow dust off selected window coverings.
- **Spot-cleaning.** Spot-clean shades and blinds with soft cloth or sponge moistened with lukewarm water. Add mild detergent if needed. Blot gently to avoid creasing or damaging the fabric. Rubbing can damage fabrics. Spot-cleaning may result in cleaner areas.

#### Notes:

- Certain honeycomb fabrics should not be spot-cleaned. Please consult the Applause® and Duette® sections in the Care and Cleaning chart for more specific information.
- Use cool, distilled water when spot-cleaning fabric-covered headrails on Alustra<sup>®</sup> Silhouette<sup>®</sup>, and Silhouette and Nantucket<sup>™</sup> window shadings.



Dusting



Vacuuming



Spot-Cleaning

- Aluminum blinds. Use an over-the-counter blind cleaner with a soft cloth.
- **Vinyl and aluminum vertical blinds.** Reduce build-up of static electricity by applying a very thin film of detergent on all vanes.
- Bathtub cleaning/water immersion. This method is used for EverWood® Collection alternative wood blinds, Modern Precious Metals® aluminum blinds and most, but not all, honeycomb fabrics.
  - Immerse entire shade assembly in lukewarm water with mild detergent.
     Wash for five minutes by gently moving liquid around with your fingers.
     Not recommended for blinds with cotton or decorative tapes.

Important! Do not immerse headrails on TruRise®, EasyRise™, LiteRise®, UltraGlide®, PowerRise® or Vertiglide™ systems, EverWood Collection or Modern Precious Metals blinds. Do not immerse specialty shapes mounting hardware for Alustra Silhouette and Silhouette window shadings, and Alustra Vignette® and Vignette Modern Roman Shades.



- 2. Rinse with clear water.
- 3. Close shade before removing from rinse water.
- 4. Hold rails and tilt the shade to allow excess water to drain off.
- 5. Re-install damp shade into window opening.
- 6. Lower shade all the way to allow it to dry completely.

**Note:** Honeycomb shades should be dried in the fully lowered position. Refer to the charts on the following pages for products not recommended for bathtub cleaning. Certain honeycomb fabrics should not be immersed in water. Please consult the Duette and Applause sections in the Care and Cleaning chart for more specific information.

- Ultrasonic cleaning. Professional ultrasonic cleaning is recommended for several products. Do not use this method for: Chalet Woods® and Country Woods® wood blinds, Country Woods® Exposé™ wood blinds and wood cornices, Cadence® Motif™ soft vertical blinds, Crosswinds® wood vertical blinds, Skyline™ Gliding Window Panels, UltraGlide, PowerRise with Platinum™ Technology, Skyrise®, Simplicity™, Vertiglide, TruRise and LiteRise systems, EverWood and WoodMates® alternative wood blinds, Modern Precious Metals, Silhouette Bon Soir™, motorized systems, Nantucket Misty Harbor™ or metallized-backed shades.
- Injection/extraction cleaning system. This type of cleaning injects a cleaning solution into the fabric and extracts the dirty solution in the same motion. It is a very effective way to deep clean your window treatments. The service is typically performed in the home so there is no need to remove the window treatments. Products that can use this method include any soft, fabric-based Hunter Douglas product including Luminette and Park Lane Privacy Sheers, Silhouette window shadings, Vignette Modern Roman Shades and Duette honeycomb shades.\* Dry method is recommended for certain fabrics. Important! Do not clean fabric-covered headrails or fabric-covered valances.

To locate businesses that utilize this method, check the yellow pages or call Hunter Douglas at **1-888-501-8364** for referrals. Hunter Douglas acknowledges these cleaning methods as being safe and effective. We cannot attest to the quality of equipment or services provided by any independent cleaning facility.

• Steaming. Steaming can be done to remove wrinkles from some fabrics. A hand-held travel size steamer that provides continuous steam is best. Heavy-duty steamers are not recommended. Please contact the Hunter Douglas Customer Information Center for product specifics.



Steaming

<sup>\*</sup>There are some specific fabric exceptions. Please refer to the Care and Cleaning chart.

## **CARE AND CLEANING HELPFUL HINTS**

The following "helpful hints" have been outlined by product category for your use.

#### **FAUX WOOD OR VINYL PRODUCTS**

- To reduce static cling and help repel dust, wipe the product with dryer sheets.
- Do not use abrasive cleaners or chemical solvents, as they will scratch or damage the surface.
- Allow blinds in the EverWood® Collection to air dry to preserve the dust repellent properties of the slats.
- Clean Palm Beach™ polysatin shutters with mild soap and water. Do not use ammonia-based products.

#### **WOOD OR HYBRID PRODUCTS**

- Clean using a dry and soft feather duster, clean cloth, dust cloth or dusting mitt. A vacuum with the soft brush attachment can also be used.
- Ultrasonic cleaning or use of chemical solvents and scrubbing cleansers are not recommended. They will damage the product.
- Protect all fine wood products from exposure to steam or high moisture areas, rain or outside irrigation systems to ensure their long life.
- When cleaning any window, spray glass cleaner on a cloth rather than spraying directly on the window. This will prevent damage to the wood finish by splattering cleaner.

#### **CLOTH TAPES**

- Spot-cleaning with fabric cleaning wipes found at your grocery store
  is recommended for all tapes. These will typically not leave a stain or
  discolor the tapes. We suggest a cleaning test on the underneath side of
  the blind where the tape wraps around the bottom rail where any stain
  would be the least visible.
- 100% polyester tapes can be spot-cleaned with cool distilled water using
  a clean white cloth. Support the tape from behind using another clean
  cloth that is dry. Use a gentle blotting action to clean the spot or soiled
  area. Rinse by blotting with clean distilled water. Let air dry. A gentle
  detergent can also be used on the 100% polyester trims. Spot-cleaning
  may result in cleaner areas.
- If the tape is shiny or has a luster, DO NOT USE WATER. It is most likely rayon or acetate. The result will be a water stain. Wipes are the best for all fiber contents.

#### **FABRIC SHADES, SHADINGS OR WINDOW PANELS**

- **Do not use magnetic cleaners** such as a dusting mitt on light-dimming fabrics. This will damage the light-dimming backing.
- When cleaning any window, spray glass cleaner on a cloth rather than spraying directly on the window. This will prevent damage to the fabrics by splattering cleaner.
- While some fabric window covering products may seem perfect for an outdoor setting, all are recommended for indoor use only.

#### **SHEERS**

When choosing an ultrasonic cleaning technician for Luminette® or Park Lane® sheer fabrics, be sure to ask:



- Have you ultrasonically cleaned Luminette or Park Lane sheers for other customers?
- Do you have the proper equipment and Luminette or Park Lane product knowledge? The ultrasonic cleaning process requires the sheers to be removed from the home and transported back to the cleaning facility. And, sheers should be rolled on a tube during transport to minimize wrinkling and damage.
- Will the temperature of the bath water exceed 90°F? If the water temperature is higher than the recommendation, oxidation may occur in room-darkening vanes.
- Is your tank long enough to accommodate the length of the sheer? (Very important.) The tank used should be at least as long as the height of the sheer to allow for cleaning without folding and wrinkling the vanes.

#### **ALUSTRA® COLLECTION HARDWARE FINISHES**

For Gold Radiance $^{^{\intercal}}$ , Silver Reflection $^{^{\intercal}}$  and Bronze Shimmer $^{^{\intercal}}$  hardware finishes:

 Spot-clean with lukewarm water and gentle soap. Important! Do not use alcohol, baby wipes or alkaline cleansers. These are harsh acids that may stain or destroy the finish.

#### NOTES:

- Dry environmental conditions in different parts of the country at various times of the year may generate static on fabric home furnishings including window coverings. Should this occur, lightly apply a static spray for home furnishings, being sure to follow the manufacturer's instructions. Allow the shade/shading to dry in the fully lowered position. If necessary, reapply the static spray each time the shade/shading is professionally cleaned.
- Please refer to individual product Installation, Operation, and Care Guides included with every Hunter Douglas window fashion for further details.

#### **QUESTIONS?**

Contact the dealer from whom you purchased the product, or call the Hunter Douglas Customer Information Center at:

1-800-789-0331

7:00 AM to 4:30 PM MST, Monday through Friday

# **HunterDouglas**

hunterdouglas.com

# **CARE AND CLEANING CHART**

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Casuelle Double	•	•	•	•	•	•		•*	
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Batiste Textured** 3/4" Semi-Opaque Batiste 11/4" Semi-Opaque Classic 3/8" Semi-Opaque Classic 3/4" Semi-Opaque Classic 11/4" Semi-Opaque Classic Eclipse ** 3/6" Opaque Classic Eclipse ** 3/6" Opaque Classic Eclipse ** 3/4" Opaque Commercial **/4" Semi-Opaque  Panache ** Opalessence Eclipse***  **  **  **  **  **  **  **  **  *		•	•	•	•		•	•	•†	
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Expressions™ ¾4" Semi-Sheer  Opalessence™ ¾4" Semi-Opaque Opalessence Eclipse™ ¾4" Opaque Panache™ ¾6" Semi-Opaque Panache ¾6" Semi-Opaque Panache Br.core™ Double Honeycomb Phenomena™ Triple Honeycomb Royale Refined™ ¾4" Semi-Opaque Royale Refined Eclipse™ ¾4" Opaque Royale Textured™ ¾4" Semi-Opaque Whisper™ ¾4" Sheer Whisper ¼4" Sheer Whisper ¼4" Sheer		•	•	•	•	•	•	•	•	
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Semi-Upaque Opalessence Eclipse™ ¾" Opaque Panache ¾" Semi-Opaque Panache Sincore™ Double Honeycomb Phenomena™ Triple Honeycomb Royale Refined Eclipse™ ¾" Semi-Opaque Royale Textured™ ¾" Semi-Opaque Whisper™ ¾" Sheer Whisper 1¼" Sheer	Opalessence™ 3/4"								•*	
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Panache™ ¾" Semi-Opaque Panache ¾" Semi-Opaque Panache Encore™ Double Honeycomb Phenomena™ Triple Honeycomb Royale Refined™ ¾" Semi-Opaque Royale Refined Eclipse™ ¾" Opaque Royale Textured™ ¾" Semi-Opaque Whisper™ ¾" Sheer Whisper 1¼" Sheer		•	•	•	•				•*	
Panache ¾" Semi-Opaque  Panache Encore™ Double Honeycomb  Phenomena™ Triple Honeycomb  Royale Refined™ ¾" Semi-Opaque  Royale Textured™ ¾" Semi-Opaque  Whisper™ ¾" Sheer  Whisper 1½" Sheer		•	•	•	•	•	•	•	•*	
Panache Encore™ Double Honeycomb  Phenomena™ Triple Honeycomb  Royale Refined™ ¾" Semi-Opaque  Royale Textured™ ¾" Semi-Opaque  Whisper™ ¾" Sheer  Whisper 1¼" Sheer		1 1	•	•	•		•	•	•*	
Double Honeycomb Phenomena™ Triple Honeycomb  Royale Refined™ 3/4" Semi-Opaque  Royale Textured™ 3/4" Semi-Opaque  Whisper™ 3/4" Sheer  Whisper 11/4" Sheer	Panache Encore™	•	•	•	•		•		•*	
Triple Honeycomb  Royale Refined™ ¾4" Semi-Opaque  Royale Refined Eclipse™ ¾4" Opaque  Royale Textured™ ¾4" Semi-Opaque  Whisper™ ¾4" Sheer  Whisper 1¼" Sheer	·		J					,		
Royale Refined <sup>™</sup> ¾" Semi-Opaque Royale Refined Eclipse <sup>™</sup> ¾" Opaque Royale Textured <sup>™</sup> ¾" Semi-Opaque Whisper <sup>™</sup> ¾" Sheer Whisper 1¼" Sheer		•	•	•	•	•	•	•	•	
Royale Refined Eclipse™ ¾" Opaque Royale Textured™ ¾" Semi-Opaque Whisper™ ¾" Sheer Whisper 1¼" Sheer	Royale Refined™ 3/4"	•	•	•	•			•	•	
Eclipse %4 Opaque  Royale Textured™ 3¼"  Semi-Opaque  Whisper™ 3¼" Sheer  Whisper 11¼" Sheer	Royale Refined								*	
Semi-Opaque         Whisper™ ¾" Sheer       • • • • • • • •         Whisper 1½" Sheer       • • • • • • • •		•	•	•	•				• "	
Whisper $^{1}$ $^{3}$ /4" Sheer		•	•	•	•			•	•	
Whisper 11/4" Sheer • • • • • • •		•	•	•	•	•	•	•	•	
		•	•	•	•	•	•	•	•	
radic-covered valance   •   •   •   •   •	Fabric-Covered Valance	•	•	•	•	•				

## **CARE AND CLEANING CHART**

			acuuming	Air	ool Setting)	g	sion	Baning Fact:	מכווסט –
	Dusting	Hand-Held V.	Compressed	Hair Diver 10	Spot-Cleania	Bathtub Cleaning Water L.	Ultrasonic C.	Injection/Extraor:	Steaming
EVERWOOD® COLLE	CTIC	ON AL	TER	NATI	VE W	OOD	BLIN	IDS	
All Products <b>EXPRESS™ NEWSTY</b>	• I E® L	• JVDD	וט פו	JI ITT	ED9	•			
All Styles	•	•	•	1011	ens •				
HERITANCE® HARDY	NOO	D SH	UTTE	RS					
All Styles	•	•	•		•				
LUMINETTE® PRIVAC	CY SI	HEER	S						
All Fabrics	•	•			•		•	•	•
MODERN PRECIOUS All Products	ME	IALS	° ALU	MIN	UM E	SLIND	S		
NANTUCKET™ WIND	ow s	SHAD	INGS	3	_	_			
Beach House™	•	•	•	•			•‡	•	
Front Street™	•	•	•	•			•‡	•	
Misty Harbor™	•	•	•	•				•*	
Sun Porch™	•	•	•	•				•	
Yacht Club™	•	•	•	•			•‡	•	
Palette® Fabric-Covered Headrail					•				
NEWSTYLE® HYBRID	SHU	JTTE	RS						
All Styles	•		•		•				
PALM BEACH™ POLY	<b>YSAT</b>	IN SH	HUTT	ERS					
All Products	•	•	•		•				
PARK LANE® PRIVAC	CY SI	HEER	S						
All Fabrics  PIROUETTE® WINDO	• \\\	- •	NGS		•		•	•	•
All Fabrics	•	•	NGS		•		•	•	
PROVENANCE® WOV	/EN \	NOOI	D SH	ADES	3				
Adelaide	•	•	•	•	•				
Aspen	•	•	•	•	•				
Autumn Harvest	•	•	•	•					
Brisbane	•	•	•	•	•				
Cabana Charleston	•	•	•	•	•				
Coffee House	•	•	•						
Desert Retreat	•	•	•	•					
Kathay	•	•	•	•	•				
Mali	•	•	•	•	•				
Mandalay	•	•	•	•					
Mindanao	•	•	•	•	•				
Nottingham	•	•	•	•					
Pueblo Palling Mandaya	•	•	•	•					
Rolling Meadows Rustica	•	•	•	•					
Safari	•	•	•	•	•				
Serengeti	•	•	•	•					
Sierra	•	•	•	•					
Tahiti	•	•	•	•					
Backing Options	•	•	•	•	•				
SILHOUETTE® WIND			INGS				1	. 4	
All Fabrics Except Bon Soir™ 2", 3" & 4"	•	•	•	•			•‡	•*	
Matisse Collection® 3" & 4"	•	•	•	•				•*	
Matisse Collection Bon Soir 3" & 4"	•	•	•	•				•*	
Trés Vue™ 3"	•	•	•	•				•*	
Palette Fabric-Covered Headrail					•				

			vacuuming	a Air	cool Setting)	Ing Sanin s. (	Prision	Jeaning	llonor
	Dustina	Hand-Held V.	Compressor	Hair Diver 10	Spot-Cleaning	Bathtub Cleaning	Ultrasonic or	Injection/Extraction	Steaming
SKYLINE™ GLIDING	WINE	oow I	PANE	ELS					
All Fabrics  VERTICAL BLINDS –	A I I	COLI	ECT	IONS	•				
Aluminum	•	·	•	•	•				
Aluminum – Perforated	•	•	•	•	•				
All Fabrics Except	•	•	•				•	•	
Cadence® Motif™	•	•	•						
Vinyl (including Cadence Impressions™)	•	•	•	•	•				
Wood − Crosswinds®	•	•	•	•	•				
VIGNETTE® MODERI	N RO	MAN	SHA	DES					
All Fabrics	•	•	•	•	•		•	•*	•
ALUSTRA® DUETTE®	HON	NEYC	OMB	SHA	DES				
Angel Hair 11/4" Semi-Opaque	•	•	•	•	•	•	•	•*	
Architella® Opalessence™ 1½" Semi-Opaque	•	•	•	•		•		•*	
Architella Opalessence Eclipse™ 11/4" Opaque	•	•	•	•				•*	
Architella Sheer Opalessence 11/4" Semi-Opaque	•	•	•	•		•		•*	
Brushstrokes™ 11/4" Semi-Opaque	•	•	•	•	•	•	•	•*	
Brushstrokes Eclipse™ 11/4" Opaque	•	•	•	•	•			•*	
Opalessence 11/4" Semi-Opaque	•	•	•	•		•		•*	
Opalessence Eclipse 11/4" Opaque	•	•	•	•				•*	
Whisper™ 11/4" Sheer	•	•	•	•	•	•	•	•	
ALUSTRA LUMINET	TE PI	RIVAC	CY SH	IEER	S		-	_	
All Fabrics  ALUSTRA MODERN	DDE	CIOU	e Me	TALC	•	INAINII	IM D	I IND	•
All Products	PRE	•	S IVIE	•	• ALU	IVIIIV	ם ועוכ	LIND	3
ALUSTRA SILHOUET	TTE V	WIND	ow s	HAD	INGS				
Gold Radiance™,									
Silver Reflection <sup>™</sup> & Bronze Shimmer <sup>™</sup> 3" & 4"	•	•	•	•				•*	
Light-Dimming Gold Radiance, Silver Reflection	•	•	•	•				•*	
& Bronze Shimmer 3" & 4" Voyant™ 3"	•	•	•	•			•	•*	
Light-Dimming Voyant 3"	•	•	•	•				•*	
Palette Fabric-Covered Headrail					•				
ALUSTRA VIGNETTE	MO	DERN	l BOI	MAN	SHAF	DES			
All Fabrics	•	•	•	•	•		•	•*	•
<b>ALUSTRA WOOD BL</b>	INDS	3							
All Products	•	•	•	•	•				
ALUSTRA WOVEN T				DES					
All Fabrics	•	•	•						

<sup>\*</sup>Dry method only.

<sup>&</sup>lt;sup>†</sup>For wet method, specify that no chemicals are to be used (water only).

<sup>‡</sup>Do not immerse headrail in solution.